

ImproveWell.

A NEW WAY TO IMPROVE

ImproveWell is an award-winning real-time feedback solution for continuous improvement and everyday innovation in health and care.

Giving everyone a voice, ImproveWell helps your department, organization or system to improve staff experience *and* the quality of patient care from the ground up.



HOW IT WORKS

Make change simple with 24/7 real-time feedback and actionable insight from the frontline.



THREE CORE FEEDBACK SYSTEMS

A COMMUNITY OF IMPROVERS

AI-POWERED DATA INSIGHTS TO ENHANCE DECISION MAKING

CPD-ACCREDITED ONBOARDING & TRAINING



IDEA HUB

Gather ideas for improvement, discuss or refine collaboratively, and keep everyone up to date with progress and implementation.



SENTIMENT TRACKER

Track and boost morale and wellbeing at work with real-time insights, by asking your team how their workday is going.



PULSE SURVEYS

Understand what matters and see where improvements are needed with swift and straightforward survey creation.



DATA DASHBOARD

Detect trends and pressure points, prioritize improvement efforts, measure change and publish reports to close the feedback loop.



IMPROVEWELL INSIGHTS

Capture real-time feedback from expert patients, regular service users or partner organizations via customizable online portals.



ImproveWell.

Create the right environment for wellbeing at work and continuous improvement with ImproveWell

GIVE EVERYONE A VOICE

Foster a culture that enables the frontline to feel heard and be involved in designing better teams, workplaces and care.

INSTANT FEEDBACK & LEARNING 24/7

Enable diverse teams and stakeholders to feed back any time, anywhere. Unlock continuous learning on what is and isn't working.

IMPROVE JOY IN WORK & RETENTION

Improve staff experience and reduce attrition by giving staff a sense of belonging and the agency to make change happen.

CREATE A FUNNEL OF IMPROVEMENT IDEAS

From scrubs to suits, everyone can be involved in driving change by offering a simple way to suggest ideas for improvement.

ENABLE DATA-DRIVEN DECISIONS

Ask the right questions and make data-driven decisions in a rapidly-changing, high-pressure environment.

EMPOWER LOCAL LEADERSHIP

Allow group and organizational leads to run programmes that support goals and challenges specific to their area.

ENGAGE TO IMPROVE

Patient Outcomes

Quality Improvement

Frontline innovation

Collective intelligence | Multidisciplinary alliance | Continuous improvement

Employee Experience

Wellbeing at work

Autonomy | Belonging | Contribution

ImproveWell.

Real-time insights

Two-way feedback | Informed decision-making | Demonstrable change

IMPROVEWELL HAS HELPED PARTNERS ACHIEVE

91% of staff feel encouraged to be **innovative in finding more effective ways of working** at the department of Orthopedic Surgery, M Health Fairview, University of Minnesota

51% improvement in the people who enjoyed being at work more frequently in Royal College of Psychiatrists' national programme

89% improvement in **staff retention** at Southern Health & Social Care Trust

£23K **financial savings** in a single year from just two ideas submitted via the ImproveWell solution at Royal Cornwall Hospitals NHS Trust



"There is no other option for me – we are so pleased to be using ImproveWell."

DR AMAR SHAH, National Clinical Director for Improvement, NHS England, Chief Quality Officer, East London NHS Foundation Trust, National Improvement Lead at Royal College of Psychiatrists

"Our teams are feeling like their voice matters, like their leaders want to know what can be solved... When people are connected to others at work it builds retention – when people like who they work with they don't want to go..."

JOY HARKEN, Department of Orthopedic Surgery, University of Minnesota